

Reporting Back and Looking Ahead: Setting the Course Collaboratively

Developing the PGLO Work Plan for Fiscal Year 2021-22

PGLO

Provincial Geriatrics
Leadership Office

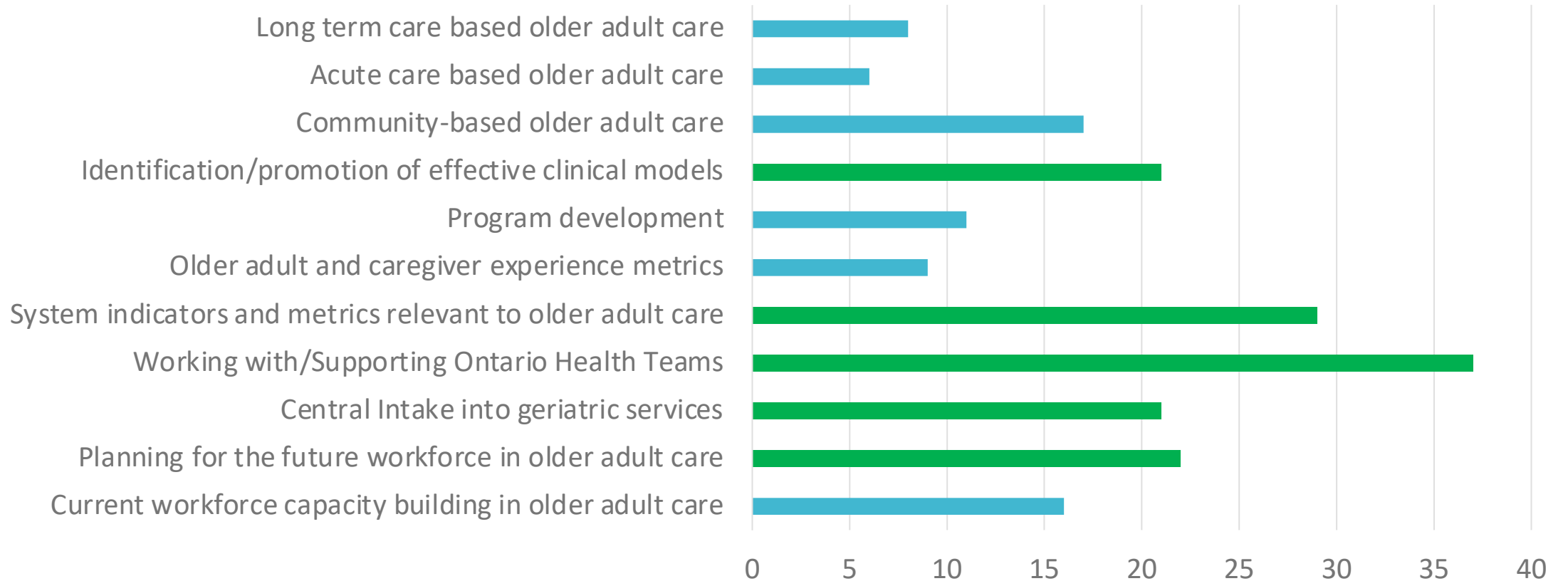
Introduction

- In 2020, the [Provincial Geriatrics Leadership Office \(PGLO\)](#), an entity funded by the Ministry of Health (MOH), began in earnest to build the provincial infrastructure for clinical geriatrics care.
- Throughout the year, despite the ongoing pandemic, the PGLO focused on coordinating perspectives across clinical geriatric services (Care of the Elderly, Geriatric Medicine, Geriatric Psychiatry/Seniors Mental Health and Interprofessional Geriatric Teams) in order to improve the care for older adults across the continuum of care.
- Taking direction from both the MOH and the clinical community, the PGLO pursued an ambitious strategic plan.
- As 2020 ends, and we look ahead to the new fiscal year, we are returning to our colleagues for their advice about the priorities they envision for a provincial entity focused on health services for older persons' living with complex and chronic health concerns.

What you told us, what we did (in 2020), and emerging priorities for 2021.

Priorities Identified by the SGS Community (March 2020)

Top five areas of focus for a provincial office n=61



Actions Taken on Top Five Identified Priorities

While some plans needed to be placed on hold while the system responded to the pandemic, below is a summary of what was accomplished/begun

Priority (from SGS Community)	Actions Taken in 2020	Emerging Plans
Identification/Promotion of Effective Clinical Models	<ul style="list-style-type: none"> Co-convened interest groups with CGS to quickly disseminate COVID and non-COVID related information <ul style="list-style-type: none"> Long-Term Care (see position statement on family presence) Geriatric Day Hospital/Ambulatory Care & Geriatric Outreach Retirement Homes Advised Ontario Health about SGS models that could be quickly leveraged to support more older persons Published clinical advice related to cognitive screening 	<ul style="list-style-type: none"> Return of Investment focused series on clinical models Providing input into the development of national LTC standards Continuing work on enhancing understanding of approaches to cognitive assessment
System Indicators and Metrics Relevant to Older Adult Care	Launched the Indicators for Integrated Older Persons' Care in Ontario Initiative	<ul style="list-style-type: none"> Indicators project will continue throughout 2021
Working with/ Supporting Ontario Health Teams	<ul style="list-style-type: none"> Conducted targeted consultation and prepared advice for Health Service Performance Network on indicators for OHT year one target population – older adults living with complex health concerns (frailty) Completed a scoping review and identified design elements of integrated care specific to older persons to inform OHT design 	<ul style="list-style-type: none"> Continued translation of the thirteen design elements of integrated older persons care into practical advice, drawing from SGS clinical examples and success stories
Central Intake Into Geriatric Services	<ul style="list-style-type: none"> Gathered preliminary information on approaches to central intake – other activities on hold due to the pandemic response 	<ul style="list-style-type: none"> Identification and comparative analysis of models may resume in 2021
Planning for Future Workforce in Older Adult Care	<ul style="list-style-type: none"> Continued the SGS Asset Mapping Initiative data collection to inform supply and utilization of existing SGS services Estimated the prevalence of frailty in the population 65+ for all census divisions/health regions to inform anticipated need 	<ul style="list-style-type: none"> Continued development of a pragmatic planning series, combining knowledge of clinical realities with population health planning

Reaching Consensus on Priorities for 2021

Priority	Stop	Start	Continue	Notes
Identification/Promotion of Effective Clinical Models			●	See slide 5
System Indicators and Metrics Relevant to Older Adult Care			●	See slide 5
Working with/Supporting Ontario Health Teams			●	See slide 5
Central Intake Into Geriatric Services		●		See slide 5
Planning for Future Workforce in Older Adult Care			●	See slide 5
Development of Communities of Practice for Clinicians		●		Shifting the existing interest groups to enduring CoPs, as part of an overall clinically-driven, continuing engagement structure
Post Pandemic Recovery Strategies for Geriatric Services		●		Gathering lessons learned (e.g. virtual care) and emerging priorities (e.g. trauma informed seniors' mental health supports, strategies for social isolation etc.)

Comments, questions, critique
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Thank you

Appendix

Overview of PGLO - Ministry of Health Expectations

Deliverables

1

Develop and advance capacity building, education, knowledge exchange, innovative best practices relating to clinical and service delivery aspects concerning SGS across geriatric specialties and primary care;

2

Develop, implement and begin monitoring a standardized outcome-based performance measurement and evaluation framework; and

3

Serve in an advisory role to the ministry on policy and priorities pertinent to SGS and frail senior care.

Core Functions

1. Fostering health system transformational change relevant to the care of older people (e.g. dementia care);
2. Advancing collaboration with primary care and the broader health system with respect to older persons' care;
3. Supporting the development and implementation of clinical standards relevant to older persons' care (in collaboration with Ontario Health Quality);
4. Continuing to advance the implementation, spread and evaluation of the Senior Friendly Care framework;
5. Informing provincial, regional and sub-regional planning related to seniors' initiatives with clinical expertise, including existing initiatives such as Behavioural Supports Ontario, Geriatric Rehabilitation and emergent issues such as Alternate Levels of Care;
6. Leading the engagement to provide annual updates the SGS Asset Mapping Initiative; and
7. Supporting the preparation of geriatric practitioners of any health profession.

Overview of PGLO - 2020-2023 Strategic Plan

Our purpose			
To be the provincial infrastructure for clinical geriatrics care and a trusted leader in integrated, person-centred care for older adults and their caregivers living with complex health needs in Ontario			
Our work is:			
<ul style="list-style-type: none"> ▪ Reflective of and responsive to the ongoing feedback of older adults and their caregivers; ▪ Reinforced by a robust evidence base; and ▪ Rooted in the principles of interprofessional, collaborative care and a culture of learning 			
Values			
Advocacy	Coordination	Accessibility	Compassion
Equity	Quality	Integration	Person-centred
Strategic Directions			
Drive Clinical Excellence	Build Capacity Across the System		Advance Seniors Health Policy
Measures			
Health Outcomes	Individual/Family Experience	Provider Experience	Value
<i>Sample measures (in development)</i>			
<ul style="list-style-type: none"> • <i>Time at home</i> 	<ul style="list-style-type: none"> • <i>Experience</i> • <i>Choice and options</i> • <i>Access</i> 	<ul style="list-style-type: none"> • <i>Recruitment</i> • <i>Retention</i> 	<ul style="list-style-type: none"> • <i>ROI based evaluation</i>

2020/21 Action Plan Focus

- Capacity planning and development (asset mapping/analysis and education)
- Clinical model development
- Communications
- Environmental and evidence scanning
- Performance measurement and evaluation supports
- Knowledge creation and evidence dissemination
- Policy trending and development