



Invitation Letter

ACHIEVING CONSENSUS ON A CORE SET OF INDICATORS TO ASSESS THE QUALITY AND IMPACT OF INTEGRATED CARE ON OLDER PERSONS LIVING WITH COMPLEX AND CHRONIC HEALTH AND SOCIAL CARE NEEDS AND CAREGIVER IN ONTARIO

Dear Participant,

You are invited to participate in a consensus-building exercise that will bring together representatives from relevant stakeholder groups to engage in structured deliberations (based on the Delphi method) to reach consensus on a core set of indicators that will be used to evaluate the quality and impact of integrated care on older persons living with complex and chronic health and social care needs and their family/friend caregivers across the system of care in Ontario. You are being invited to participate in this exercise because you have relevant lived experience or subject matter expertise.

To kick-off the consensus-building exercise we have recorded an introductory webinar that we ask you to view. The purpose of the webinar is to familiarize participants with the consensus-building process (namely the Delphi method and the criteria that will be used to rank the indicators).

Please note: registration for the webinar is requested as part of the study consent process. We ask that you complete the registration form (provided at the link below) and view a recording.

The consensus-building exercise will consist of two rounds of voting (please note: there could be need for a third round of voting depending on how quickly the group is able to come to consensus). The voting rounds will be done virtually and will take place during the months of May and June 2021 (please note the exercise could continue on into July if there is a need for a third round of voting). More details about the voting process can be found by clicking on the link below.

We hope that the results of this initiative will provide a way to consistently measure relevant process and outcome indicators across the continuum of care and guide the best care for older persons living with complex and chronic health and social care needs and their family/friend caregivers.

This project has been reviewed for ethical compliance by the Queen's University Health Sciences and Affiliated Teaching Hospitals Research Ethics Board. If you have any questions about this research, please contact: Dr. Jeanette Prorok at 613-449-7133 or by email at prorokj@queensu.ca or Dr. Salinda Horgan at 613-532-7012 or by email at s.horgan@queensu.ca

Please click on this link to access more details about the study and to review the introductory webinar.

Register for webinar https://rgps.on.ca/resources/indicators_for_integrated_older_persons_care/